## Albrighton Patient Group – Minutes of Meeting Tuesday 27<sup>th</sup> March 2018

## Present:

Dr Uppal, Sylvia Pledger (Chair), Len Warrilow, David Beechey, Gill Sower, Harriet Wood, Carol Illes, Jenny Sharpe, Val Eastup

## Apologies:

Richard Shaw, Jenny Thomas, Beryl Shelton

A presentation took place by David Fitton, Community First Responder (CFR) for Albrighton Village

Albrighton village has had a CFR service since 2004 and there are currently 4 personnel in the team. David explained the nearest ambulance station is Donnington, Telford and after that Willenhall. CFR's are not paramedics and are always backed up by an ambulance. The service is usually called upon most evenings and covers a radius of 5 miles.

All CFR's are now to have a national qualification and this training will include the ability to administer certain drugs e.g. Salbutamol for asthma, Entonox for pain relief and Adrenaline for anaphylaxis (extreme allergy). There are strict governance rules around these drugs and as a result the service will no longer be able to operate in private cars. Albrighton CFR are now registered as a charity and are currently fundraising to purchase a bespoke vehicle, this vehicle will contain an air wave radio and so will not rely on mobile phone coverage which is not reliable in rural Shropshire. A bespoke vehicle would also enable the team to attend RTC's.

The CFR team have set a target of £25,000 and are staging several fundraising events in the village and have also set up a crowdfunding page <a href="https://www.justgiving.com/crowdfunding/cfralbrighton">https://www.justgiving.com/crowdfunding/cfralbrighton</a>

The chairman thanked David Fitton for an informative and interesting presentation.

#### Main Meeting

The minutes of the previous meeting were accepted

- 1. Gill Sower presented a summary of the meeting of Shropshire Patient Group (a copy of this will be attached to the minutes).
- 2. Val Eastup reported two GPs would be going on maternity leave shortly namely Dr Quilter and Dr Ward. Dr Awad will be covering some of Dr Quilter's sessions.
- 3. Val Eastup reported Healthwatch Shropshire would be attending the practice on the morning of 19<sup>th</sup> April 2018 to speak to patients and staff. They will be particularly looking at the NHS Accessible Information Standard. Any member of the patient group is welcome to attend on this day to meet and talk to the Healthwatch team.
- 4. Val Eastup explained the benefits of patients having a Summary Care Record (SCR) and also of having an enriched SCR. SCR's will become more important as the health economy moves towards more integrated health care.
- 5. CAB service at the surgery. Funding of this is secure for the next 12 months, Albrighton parish council will pay CAB and other surrounding parish councils will contribute.
- Extended hours, the current service of Extended Hours (Monday evenings) is likely to continue until the end of September 2018. The current West Midland Patient Access (WMPA) will also continue until the end of September 2018. From 1<sup>st</sup> October 2018, the CCG will be commissioning a hub based service enabling patients to see a GP for a routine appointment 8.00am to 8.00pm, 7 days per week, 365 days per year.
- 7. NAPP conference is on 9<sup>th</sup> June 2018 in Nottingham. Anyone wishing to attend this informative and interesting event please contact Sylvia Pledger.
- 8. Harriet Wood, treasurer, reported there had been no movement on the account and there was currently £1600 in the account.
- 9. David Beechey reported that Healthwatch Shropshire has had a cut in funding, Albrighton Patient Group is a member of Healthwatch Shropshire. The county council have given them some money to do some work on social prescribing.

- 10. Social prescribing has commenced at the surgery and has started well, 8 patients have been so far.
- 11. Sylvia Pledger is to put an advert in the parish magazine for a minute taker for this group, in the meantime Val Eastup will continue to take the minutes.
- Harriet Wood reported funding for 'Sanctuary Shropshire' had been secured for the next year. This provides 24 hours cover for all of Shropshire and they take referrals from Crisis team, Access team, 111, 101, ambulance and police. This service prevents patients being detained under Section 136.
- 13. Sylvia Pledger asked the group to approve her attendance to the Shropshire Patient Group in behalf of Albrighton Patient Group.

Dated of next meetings: Tuesday 5<sup>th</sup> June 2018 Tuesday 14<sup>th</sup> August 2018 Tuesday 9<sup>th</sup> October 2018 Tuesday 11<sup>th</sup> December 2018

## ALBRIGHTON PATIENTS' GROUP – 27 March 2018

#### **NEWS FROM SHROPSHIRE**

### FUTUREFIT

Still awaiting decision from NHS England on Preferred Options for reconfiguration of acute hospitals and draft consultation documentation and whether public consultation process can commence.

#### PATIENT NETWORKING EVENT

Arranged and run by Shropshire CCG and held on 8 March 2018 at Shrewsbury Town Football Ground. Focus of event was extended GP hours and patient questionnaire to be used to assess patient demand for extended service.

## SHROPSHIRE CLINICAL COMMISSIONG GROUP (SCCG) UPDATE:

#### Dr Simon Freeman, Accountable Officer, SCCG, updated February meeting:

- SCCG deficit reduced this financial year despite operating in difficult times (nationally and locally) and increased medicine costs;
- next year would be difficult despite additional £3 million funding allocated to Shropshire which remains lowest per capita funded CCG;
- Muscular-Skeletal Pathway achieving savings through reduction in ineffective surgical interventions with good outcomes for patients from non-surgical interventions (physiotherapy);
- seems little progress made with formulation of Sustainability & Transformation Plan appears little appetite to develop Accountable Care Organisation to deliver integrated health and care services;
- chances of overnight closures of A & E at Princess Royal Hospital considered remote;
- increased funding allocated to mental health will underpin increased/improved services.

## SHREWSBURY & TELFORD HOSPITAL TRUST (SaTH) UPDATE:

#### Simon Wright, Chief Executive, SaTH, updated March meeting:

- Ophthalmology services greatly improved of 7 consultant vacancies, 1 remains vacant; move to newly kitted-out outpatients' clinic and new theatre facilities will enable 100 cataract operations per week to be carried out in-county.
- Long waiting times for spinal services greatly reduced following arrangement with Robert Jones & Agnes Hunt Orthopaedic Hospital.
- Dermatology services improved with appointment of 2 consultants.
- Cancer and vascular services under threat despite excellent outcomes in both areas lobbying to include Welsh patient numbers to retain these services in-county.
- Securing contract with the Walton Centre, Liverpool, to improve neurology services.
- Bariatric services achieving better patient outcomes than anywhere outside London.
- A&E waiting times and overcrowding serious concern Futurefit seen as way to improve facilities and attract much-needed A&E consultants.
- Investing in Urgent Care Centre and Clinical Decision Unit at Princess Royal Hospital.
- Deficit halved (now stands at £13m) despite expenditure to improve services.
- State-of-the-art MRI scanner acquired.

## In answer to questions, Simon Wright advised:

- despite continued risk of overnight closure, committed to keeping A & E at both hospitals open overnight;
- decision on availability of capital funding from Treasury expected within 2 weeks opening the way for NHS England approval of Futurefit proposals and move to public consultation of options;
- without hospital reconfiguration, SW foresees services moving out of county; and
- SaTH seeking to support community services offer services on practical level by redirecting staff into community support to avoid unnecessary admissions and stays in acute hospitals.

# **REPORT ON PUBLIC HEALTH INITIATIVES AND ACTIVITIES: Professor Rod Thomson, Director of Public Health, Shropshire Council updated March meeting**

**Issues discussed included:** year-on-year government funding cuts to Public Health grant – observed Shropshire receives one of lowest per capita nationally despite needs and difficulties of serving rural population particularly in the community.

Current services and responsibilities commissioned by Shropshire Council include:

- health promotion; and
- infection control.

# Additional services formerly commissioned by SCCG to be taken up by Public Health include services relating to:

- sexual health;
- alcohol and substance abuse;
- smoking cessation;
- health visitors and school nursing; and
- medical health checks and obesity.

[Immunisation and district nursing will continue to be commissioned by SCCG.]

From 2020 services to be funded out of local taxation, i.e., business rates. Shropshire will be unable to generate level of business rates to fund services requiring decisions on how best to utilise resources, e.g., how much should go to tackling obesity as opposed to smoking cessation?

# HEALTHWATCH SHROPSHIRE:

Noted that from April 2018, Healthwatch office would no longer be open on Fridays.

Gill Sower 27 March 2018